



PRODUCT CONSULTANT PART-TIME

Sharper™ is a successful Calgary-based direct marketing company. And for over 23 years we've provided unique personalized communication and promotional products to healthcare professionals. We serve dental professionals, chiropractors, contemporary health practitioners, vision & hearing professionals, and animal care providers throughout North America.

At **Sharper™** it's about our people – the **Sharper Stars™**. We grow and prosper because of the commitment, dedication and loyalty of our employees. Our team members are skilled, innovative, passionate and energetic who work hard, achieve results but also know how to have fun!

We offer:

- ★ An energetic and casual work environment
- ★ Pride in our offering of fun and unique products
- ★ Performance incentives and opportunity for growth
- ★ 8 paid vacation days* to start – increasing to 11 days* after 1 year of employment
*Pro-rated to reflect part-time hours
- ★ Tuition Reimbursement
- ★ Free Parking

We are currently seeking a Product Consultant to join our team!

Although we are looking for a quality conscious person, with customer service we will also train candidates who are interested in learning a new career.

Responsibilities

- Take responsibility for each customer call routed through your extension and act as a true consultant to our customers by radiating friendly professionalism, courtesy, and etiquette on the phones and within the office, at all times, in order to create the ultimate customer experience.
- Actively contribute to our company quality program through verification of all orders processed and meeting all personal quality goals.
- Accurately enter web and fax orders; always confirm any uncertainties with the customer.
- Accept credit card payments over the telephone, via fax, or website, and process appropriately for accounting purposes while maintaining customer confidentiality at all times.
- Provide the customer with concise information when tracking packages; for lost/damaged packages, attain any pertinent information to assist with the claim.

If you think this challenging and exciting role is for you, please forward your resume, in confidence to: humanresources@e-sharper.com or fax to 403-233-7744

Attention: Falon Hatch

For more information please visit www.e-sharper.ca